

RETURN POLICY



Customers can return goods which are not covered by warranty as follows:

- Transport to Modular Lighting Instruments, Armoedestraat 71, B-8800 Roeselare, organized and paid by the customer (INCOTERM DDP)
- Max. 180 calendar days after invoice date
- Excluded materials:
 - Pista lineair modules
 - Specials (material number: 4xxxxxxx – 5xxxxxxx – 8xxxxxxx)
 - Profiles
 - Bulbs
- Originally packed, undamaged and uninstalled
- By return request <1.000 EUR: fixed administration and handling fee of EUR 65 per return
- By return request >1.000 EUR: 20% of the net return value will be deducted from the amount to be credited

AFTER SALES >