

RETURN POLICY

Customers can return goods which are not covered by warranty as follows:

- (a) Transport to Modular Lighting Instruments, Armoedestraat 71, B-8800 Roeselare, organized and paid by the customer (INCOTERM DDP)
- (b) Max. 180 calendar days after invoice date
- (c) Excluded materials:
 - Pista lineair modules
 - specials (material number: 4xxxxxxx 5xxxxxxx 8xxxxxxxx)
 - profiles
 - bulbs
- (d) Originally packed, undamaged and uninstalled
- (e) By return request <1.000 EUR: fixed administration and handling fee of EUR 65 per return
- (f) By return request >1.000 EUR: 20% of the net return value will be deducted from the amount to be credited